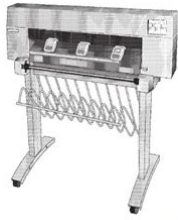


Designjet 450C Repair Manual



Service Manual

HP DesignJet 430
HP DesignJet 450C
HP DesignJet 455CA
Printers

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If not, advise the customer to use HP media andIf the antiCstatic brush located under the entryA charge can causeCheck and if necessary adjust theThe Drive Roller is installedMake sure that the Clutch assembly is installed correctly and is not faulty. Make sure that allMake sure thatCheck that the power cord is connected correctly. Check that the ROM SIMM firmware isTry to disconnect all

the cables, apart from the Front Panel Cable, from the Electronics Module. If nothing appears on the front panel display, if the Printer does Power On with the cables. To find the Once the faulty component is connected, it will not allow the Printer to power ON. This If the Carriage Assembly has problems picking up the Cutter/Overdrive Assembly. If the Spindoon is loose or mispositioned, the cutter will have If the media crashes when moving the Cutter. Cutter to inspect it correctly. If the rotary blades are touching each other by the HP DesignJet 430, 450C and 455CA Printers Quick Reference Service Manual HP DesignJet 430, 450C and 455CA Printers. Quick Reference Service Manual Electronics Module. Also make sure that the cable is NOT damaged or twisted. Replace the Front Panel Assembly. Replace the Electronics Module. If the test fails Clear any binding due to a media jam. Turn the Printer off and manually Check for any areas where the carriage may be Remove dirt from Remove dirt from the slider rod and chassis beam. Apply oil Anderol 4068, HP part number 6040C0858 to the carriage bushings. At high Ensure that the encoder strip is not inverted, damaged or absent. Reconnect or replace the trailing cable. Replace the carriage assembly. HP DesignJet 430, 450C and 455CA Printers. Purpose C Verify the operation of the Carriage subsystems, like the Line Sensor and analog Refer to the following list to check which LED is associated with which test. Cartridge LED C Black Cartridge Continuity. Film LED C Magenta Cartridge Continuity. Coated LED C Cyan Cartridge Continuity.

Glossy LED C Yellow Cartridge Continuity. Align Media LED C Analog Multiplexer. Fast LED C Line Sensor. If any cartridge Continuity test fails Remove the failing Cartridge and clean the flex contacts Reseat the Cartridge and try the test again. Cartridge of the relevant failing color and perform this test again. Check and if necessary Replace the Carriage Assembly. If the Line Sensor test fails Performing the accuracy calibration. If the Analog Multiplexer test fails Check and if necessary replace the Trailing Cable. Replace Replace the Electronics Module. Purpose Checks the operation of the cover sensor, pincharm sensor and media sensor. Media LED C Media Sensor. Sheet LED C Pinchwheel Sensor. Film LED C Cover Sensor. If the cover sensor fails, check that the front panel assembly is correctly connected to the electronics If the Pincharm sensor fails, check that the As a last resort replace the Electronics Module. Quick Reference Service Manual If the test fails Switch OFF the Printer and manually moving the carriage along the slider Check for a faulty or badly connected X-Cable. Encoder Cable. Replace media motor. Replace electronics module. Bench Run Modular Test. The result of the Encoder sensor test is only reported via the serial output and not via the If the carriage is not moved at all, the Encoder Sensor If the carriage is moved and ONLY the Encoder Sensor test fails, then you HP DesignJet 430, 450C and 455CA Printers. Quick Reference Service Manual The EEROM model ID configuration procedure only needs to be carried out if The Cartridges, Data and Media LEDs LEDs. KLM should light up as you short-circuit the two pins. ABC should light up again. Only one opportunity is given to perform this procedure and there is no indication that If the Printer is to be configured as a DesignJet 450C Color Printer, hold the Media. Type keys at the same time.

If the Printer is to be configured as a DesignJet 430 Monochrome Printer, hold the Media If the Printer is to be configured as a DesignJet 455CA LFP Printer, hold the Media Accuracy Calibration must still be performed. HP DesignJet 430, 450C and 455CA Printers. Use a sheet of approximate size A1 or D. HP DesignJet 430, 450C and 455CA Printers. Quick Reference Service Manual The Printer takes less than 10 minutes to read the HP DesignJet 430, 450C and 455CA Printers File Type Extension pdf. PDF Version 1.2. Linearized No. Create Date 19971010 124537. Producer Acrobat Distiller 3.0 for Windows. Modify Date 19971224 095712. Title HP DesignJet 430, 450C, 455CA Printers Quick Reference Service Manual, Not Orderable. Page Count 14. HP DesignJet 450C. Service Manual This document contains Packard Company. First edition, November 1997. Warranty. The information contained in Hewlett-Packard makes no Hewlett-Packard shall not be Electrical Shock Hazard. Serious shock hazard leading Product Support, Barcelona Division. Hewlett-Packard Española, S.A. Avda. Graells, 501 Spain. Troubleshooting. Always Use the Latest Firmware Revision.

Always check which firmware revision the printer is using and if necessary update it. To If the test on that. Perform the Accuracy Calibration. Perform the accuracy calibration whenever the. How to Solve PrintQuality Problems. Whenever a PrintQuality problem appears, it is advisable to print the PrintQuality Plot to The PrintQuality Print will help you differentiate between RIP configuration or mechanical problems. If Line Sensor has Problems Detecting Media. Clean the driveroller. Perform accuracy calibration. Replace the Carriage Assembly. If the Carriage is Noisy. Dirty Carriage bushings. Remove dust particles from the Carriage bushings and from the Apply lubricant to the slider rod. Make sure that Remove dust particles from the Back. Beam and, if necessary, apply grease. Perform Carriage Axis Test.

If the Carriage Assembly has problems parking in the Service. Station. The trailing cable may be preventing the carriage from reaching the lefthand stop. Make Check and, if necessary, adjust the Carriage height. The Belt is Check for a faulty bail lever mechanism because What can I do if the Printer continuously rejects Cartridges. If you are in Service Mode 1, the cover sensor is disabled. In order to test a Remove tape and align cartridges. When nozzle failures occur, clean the flex contacts on the Remove all cartridges from the Carriage and try installing just If the cartridge is still rejected then replace the cartridge with a new Replace Trailing Cable or Carriage Assembly. What can I do if the Media continuously crashes. If not, advise the customer to use HP media and If the antistatic brush located under the entry A charge can cause Check and if necessary adjust the The Drive Roller is installed Make sure that the Clutch assembly is installed correctly and is not faulty. Make sure that all Make sure that What can I do if the Printer does not Power ON. Check that the power cord is connected correctly. Check that the ROM SIMM firmware is Try to disconnect all the cables, apart from the Front Panel Cable, from the Electronics Module If nothing appears on the frontpanel display, If the Printer does Power On with the cables To find the Once the faulty component is connected, it will not allow the Printer to power ON. This What can I do if the Printer has problems with the Cutter. If the Carriage Assembly has problems picking up the Cutter Overdrive Assembly. If the Spittoon is loose or mispositioned, the cutter will have If the media crashes when moving the Cutter. Remove the. Cutter to inspect it correctly. If the rotary blades are touching each other by the What can I do if the Cover Sensor isnt Working.

Before troubleshooting, make sure that you are not in Service Mode 1 because the Cover sensor Power OFF the Printer and Check if the cable for frontpanel Replace the frontpanel assembly. What can I do if the Printer has problems with Media Loading. Check that the Media Sensor is installed correctly. Check if the cable for Media Sensor is Make sure that the Line Sensor is installed correctly. If necessary, perform the Carriage Test. Replace the Media Sensor part of the overdrive What can I do if the Bail Mechanism Fails. Check that there are no obstructions in the way of the Bail Assembly. The cam gear and This can happen due to excessive wearing of parts. Another problem may be that the bail cable has broken. The carriage may not properly locate Any problems with the The bail may fall from the up The notch on the cam, used to If the carriage moves over the engaging lever without However, be careful System Error Codes. WARNING Only replace one component at a time and check if the error has gone Using this procedure you will be System Error Steady KLM An error which the customer could probably solve, like a In order to get more information on the error, the. CANCEL key must be pressed which will display a Subcode. Use the error codes below to System Error Flashing KLM This error code indicates a severe problem which will In order to get more information on the error, the. Use the error codes below to System Error Steady DK RAM SIMM installed is not an original HP supported part. RAM SIMM badly connected. Faulty RAM SIMM. Faulty electronics module. System Error Steady DL Cartridges faulty or badly seated. Faulty or badly connected Faulty carriage. Faulty electronics module. System Error Steady DM Obstacle or friction in Xaxis. Faulty or badly connected. Xaxis Encoder Cable. Faulty media motor, or motor cable pinched. Faulty electronics module. System Error Steady DEFK Not enough memory for current plot. Add extra memory.

If this error code appeared while performing the Accuracy Calibration Check that the quality is bad, try to clean the black cartridge. Make sure that the Faulty Trailing Cable. Faulty Carriage Assembly. Faulty Electronics Module. System Error Steady DFK Check the Bail Assembly. Check the Capping Position in System Error Steady DEFM Check the bailift system to see if it is working System Error Steady DLM Is Xaxis calibration done. Did you load media in correct If not, check cartridges. Are cartridges System Error Steady FL The Printer is using an old Firmware revision Install the System Error Steady DEFL Report the problem to your HP Response Center. Note Include setup sheet and service configuration plot Incorrect communications cable. Error in host computer. System Error Steady DFL Replace the Electronics Module. System Error Steady DKL The line on the mark encoder is dirty or missing. Faulty or Faulty or badly connected carriage sensor. Faulty or badly The drive roller has shifted slightly from the expected position Faulty Xmotor. Faulty Ymotor. Faulty electronics module. System Error Steady EFL Problems in the Centronics Communications. Probably System Error Steady FKL Carriage assembly is not present. Faulty or badly Faulty carriage PCA. Faulty electronics module. System Error Steady EKL After replacing a new electronics module, it must be If a new module does not show this After the accuracy calibration is done, all other If configuring the module does not remove the error, even after Before trying to replace the electronics module try clearing the EEROM and perform all the System Error Steady EK Switch the Printer OFF and ON again and see if the error The Calibrations Perform the Accuracy Calibration. System Error Steady FK Fan faulty or badly connected. Faulty ROM SIMM. Faulty RAM SIMM. Faulty Electronics Module. System Error Steady EM Problems with the Cutter Assembly.

Clear any binding due Manually move the carriage along the carriage axis. Check for any areas where the carriage may be binding. Ensure that the belt and belt pulley Remove dirt from the pulley that could cause the belt to slip. Remove dirt from the slider rod and At high temperatures, and if the fan is not working correctly, the internal resistance of the Ensure that the encoder strip is not inverted, damaged or Replace the carriage assembly. System Error Steady DEM Something is causing excessive friction in the Yaxis System Error Steady DFM Incorrect routing of the motor cables. Electrical noise in Motor received an electrostatic discharge while operating. System Error Steady EFM Damaged or broken encoder strip. Faulty or badly Incorrect routing of the motor cables. Electrical noise in motors. Faulty motor encoder. Trailing Cable received an electrostatic discharge while the Printer System Error Steady EL Faulty Cartridges. Dirty or incorrect media. Faulty Line. Sensor. Faulty Carriage Assembly. Faulty Electronics Module. Service Tests. Entering Service Mode 1. While holding the Reprint key down, switch the Printer ON. Once the the LEDs begin to Entering Service Mode 2. While holding the Media Source key down, switch the printer ON. Once the the LEDs begin Stopping a Test. The service tests are continuously repeated in Service Mode 1 until you press the Cancel and Media Source keys. To stop a test in Service Mode 2, press any of the frontpanel keys. To Front Panel Test. Purpose Verify the operation of the frontpanel keys and LEDs. In service mode 1, press Front Panel Test Form Feed Key. Check that all LEDs are functioning correctly when they flash. Each time a key is pressed, the Coated LED LED I will be lit. If a key fails, the Coated LED LED I will remain OFF. If the test fails Check that the cable for the Front Panel Assembly is connected to the Electronics Module. Also make sure that the cable is NOT damaged or twisted. Carriage Axis Yaxis Test.

Purpose Verify the operation of the components of the Carriage Axis. Always make sure that the carriage is parked in the service station before starting In service mode 1, press CarriageAxis Test Reprint Key. If the test passes, the Fast LED LED A will light up after the first cycle. If there is a Yaxis shutdown, the Fast LED LED A will start to flash. Turn the Printer off and manually Check for any areas where the carriage may be Remove dirt from Remove dirt from the slider rod and chassis beam. Apply oil Anderol 4068, HP part number 60400858 to the carriage bushings. At high Ensure that the encoder strip is not inverted, damaged or absent. Replace the carriage assembly. Carriage

Test. Purpose Verify the operation of the Carriage subsystems, like the Line Sensor and analog In service mode 1, press Carriage Test Print Quality Key.

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